



Restaurants and Bars:

El Medina Main Restaurant (closed buffet/A la carte)

Breakfast	07:00 – 10:00
Lunch	12:30 – 14:30
Dinner	18:30 – 21:00

La Gazelle Restaurant (closed buffet/A la carte)

Dinner	18:30 – 21:00
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Restaurants reservation one day in advance

Lobby Bar (Fantasia Bar)

24 hours daily (from 10:00 till 24:00 all-inclusive package; after alcoholic beverages have to be paid)

Pool Bar (Temple Bar) 09:00 – 22:00

Beach Bar 09:00 – Sunset

Sangria Bar 09:00 – 23:00

Paid services and facilities

- Beverage in the mini bar upon guest request
- Car rental & Limousine service
- Doctor (Clinic)
- Photographer
- Laundry/ Dry cleaning service
- Post cards and postage stamps
- Late Check-out, please check the availability with the reception
- Shops & stores (including souvenirs, books, jewelers, travel accessories, Egyptian perfumes and local hand craft, etc.)
- Airport pick-up and drop-off

Free of charge services and facilities:

- One large bottle of water, replaced daily, all rooms and two for family rooms
- Daily exchange of the beach towels in the room
- Safe box (in the room)
- Wake up calls
- Internet Wi-Fi in public areas unlimited
- Currency Exchange (ATM Machine)
- ATM machine
- Kids club
- Gym (working hours 07:00 - 19:00) for reservation please contact the reception
- Tennis court/ flood light against extra charge
- 4 Swimming pools (2 heated, 1 adult and 1 children pool from 01.11 till 31.03)
- Wheel chair

Services and Facilities Remain Closed due to covid 19:

- Shisha service is not allowed within the hotel
- SPA, sauna, steam and Jacuzzi
- Disco
- Billiard
- Beach volleyball
- Darts

Room Cleaning Service:

- Once every 48 hours If you prefer a specific time please contact the reception
- Beach/Pool Towels Fresh Beach/Pool Towels will be available inside guest rooms
- Towels Center will be available to receive the dirty beach towels only in specific towel box, the guest will put his towel by himself.

Daily Entertainment:

- Limited Recreation services on the beach/ Pools.
- There's no night activities and events
- There's no gathering activities as per local authority

General information

- ✓ **Breakfast & Lunch boxes:** Breakfast & Lunch boxes are to be ordered one day in advance before 20:00 at the reception desk only
- ✓ **Beverages:** Our "All-inclusive" formula is from 10:00 to 00:00 included soft drinks, mineral water, local beer, Egyptian wine and all local spirits are served in glasses and not bottled, as well as all local cocktails are included. Imported alcoholic drinks are with extra charge.
- ✓ **Safe box:** Free of charge, for your valuables, as the hotel isn't responsible for any loss of valuables or belongings out of the safe box. Please leave your safe box open before departure.
- ✓ **The reservation of sun beds is not allowed.** The hotel reserves the right to remove and store any towels and personal belongings left on the sunbeds. Unattended towels left for more than 1 hour will be removed (to be kept by Lost & Found office). Please don't leave your towels for more than 1 hour
- ✓ **Dress code:** Smart casual is recommended (shorts and Flip flops are not allowed)
- ✓ **Check-out:** at 12:00 noon time, please return your key card during the check out. Please leave the beach towels in the room. Kindly note that you will be charged extra for missing beach towels and late check-out according to the hotel availability and please contact the reception.
- ✓ **Food allergy:** available at your request, please refer back to the restaurant manager, kitchen chef or guest relation for assistance.
- ✓ **For any maintenance or housekeeping request,** refer back to our guest relation – dial "0" or "5047/5048"